

Role Play Activity

Imaging you are making an appointment at the doctor's office. Students play the patient. Have your conversation partner or family member play the receptionist. You can switch roles!

Receptionist: Hello, Dr's Office, how can I help you?

Patient: Hi, I'd like to make an appointment.

Receptionist: Okay, what's the patient's name?

Patient: My name is _____ (your name).

Receptionist: Okay, _____ (their name) , can you spell that for me please?

Patient: Yeah, _____ (Spell name, eg. G-A-B-R-I-E-L-L-E M-O-R-A-L-E-S).

Receptionist: And, what's your date of birth?

Patient: It's (Date of birth, eg. August 14th, 1988).

Receptionist: Okay, and what are your symptoms?

Patient: I have a sore throat and rash.

Receptionist: Okay, do you have a preferred time?

Patient: Any time works.

Receptionist: Okay, you are scheduled for next Monday at 9:00am.

Patient: Okay, thank you!

Receptionist: You're welcome. Have a good day, bye.

Patient: You too. Bye!

NOTES:

Health care in the United States can be expensive. In Philadelphia, there are good clinics where you can see a doctor even if you are undocumented, do not have insurance, or do not have a lot of money.

The City of Philadelphia has 11 different [Health Centers](#) where anyone can see a doctor and get prescriptions for free or only a small amount of money. You can use the City Health Centers no matter what your legal status is or how much money you make. If you need tests or surgery, the City Health Centers can also help you if you are not able to pay.

Health Center 2 is located very close to St. Thomas Aquinas:
1700 S. Broad St., Unit 201 (at Broad and Morris)
Philadelphia, PA 19145
(215) 685-1803

In Pennsylvania, low-income people who have legal status in the United States can apply for free state health insurance called Medicaid. You can apply for Medicaid at the County Assistance Office:
1163 S Broad St, Philadelphia, PA 19147
(215) 560-4400

People with legal status who make too much money for Medicaid may choose to buy health insurance from a Pennsylvania state website called [Pennie](#).

If you want more information about finding a doctor, clinics in your area, or health insurance, please contact Theresa at aquinasesol@gmail.com.

Sheet adapted from:

<https://www.highlevellistening.com/doctors-office-role-play-making-an-appointment/>